

## **About CCTNS**

Crime and Criminal Tracking Network and Systems (CCTNS) is a Mission Mode Project (MMP) of Ministry of Home Affairs (MHA), Government of India. CCTNS aims at creating a comprehensive and integrated system for enhancing the efficiency and effectiveness of policing by adopting the principle of e-Governance and creation of a nationwide networking infrastructure for evolution of IT-enabled- state-of-the-art tracking system around 'Investigation of crime and detection of criminals'. Under the CCTNS Project, approx. 14,000 Police Stations throughout the country has been proposed to be automated besides 6000 higher offices in police hierarchy.

Delhi Police is implementing the CCTNS Project across all police stations and higher offices of Delhi. Delhi Police is committed towards time bound delivery of services to citizens and provide good governance in the state.

### **Objectives of 'CCTNS'**

The objectives of the Scheme can broadly be listed as follows:

- Make the Police functioning citizen friendly and more transparent by automating the functioning of Police Stations.
- Improve delivery of citizen-centric services through effective usage of ICT.
- Improve Police functioning in various other areas such as Law and Order, Traffic Management etc.
- Facilitate Interaction and sharing of Information among Police Stations, Districts, State/UT headquarters and other Police Agencies.
- To improve overall efficiency and bring transparency through e-governance.

### **Citizen Services**

Following services are being provided through Citizen Portal of Delhi Police:

1. Online Complaint Lodging
2. Lost & Found Articles
3. Economic & Cyber Offences Complaints
4. Motor Vehicle Theft e-FIR
5. Property Theft e-FIR
6. Police Clearance Certificate

7. Character Verification Report
8. Servant Verification
9. Tenant Verification
10. View Complaint Status
11. View FIR
12. Missing Children
13. Missing Person
14. Un-Identified Dead Bodies
15. Un-Identified Persons Found
16. Un-Identified Children Found
17. Stolen Vehicles Search
18. Unclaimed/ Seized Vehicle Search
19. Missing/Stolen Mobile Phones
20. Sexual Offenders List
21. NOC/License
22. Proclaimed Offenders
23. Wanted Criminals
24. Arrested Persons
25. RTI